

Craft-Turney Water Supply Corporation
Jacksonville, TX
Update, October 18, 2018

Update

The **do not use order** remains in effect for the original 11 connections. Flushing continued through last weekend for this hydraulically isolated part of the distribution system. A preliminary review of the results from samples taken this area on October 16, 2018, still indicates the presence of low levels of Chlorothalonil (keep in mind this compound is insoluble in water). The levels are below the health advisory level for this contaminant, and further review is being conducted by the TCEQ's Toxicology Division.

Four quality control samples were also taken on October 18, 2018. Bottled water is still being provided to these 11 service connections and a local church continues to offer these residents their facilities for showering and washing.

Background

On Oct. 3, the Craft-Turney Water Supply Corporation (WSC) notified the TCEQ of a backflow incident impacting a small portion of the system: 11 service connections. The TCEQ suspects a fungicide entered the water supply. The water utility has indicated that this portion of the system has been isolated from the distribution system. The **do not use order** was initially issued to customers of this portion of the distribution system, but was expanded to customers in the general vicinity of these connections as a precaution. Customers in the expanded area, (located in the same hydraulic pressure plane) can use water to flush their toilets but cannot use the water for any other purposes, such as bathing, washing clothes, preparing food, drinking, gardening, or for pets.

Since issuing the order, the TCEQ has been in continuous contact with the water utility's representatives to ensure public awareness of this situation and has initiated multiple measures, including sampling to determine the extent of potential impact in the water system. The TCEQ is coordinating with the water supply corporation, as well as other state partners and EPA Region 6. The water utility has been continuously flushing the system to remove any potential contaminants. TCEQ investigators and engineers are on the ground and working with the water supply corporation to address this issue. The TCEQ has an open investigation into this incident to determine the cause and source.

Press

A public meeting hosted by Craft-Turney WSC was held on Monday, October 15.

[HYPERLINK "<https://www.easttexasmatters.com/news/local-news/craft-turney-customers-leave-meeting-with-unanswered-questions-about-tainted-water/1526766020>"]